



# Annual Report 2020-2021

**Governor: Ron DeSantis**  
**State Surgeon General: Scott Rivkees, MD**

*The Florida Department of Health in Clay County is a state agency in partnership with county government. This Annual Report summarizes accomplishments and activities of DOH-Clay for the period of July 1, 2020—June 30, 2021.*



*Advancing  
public health  
performance*



**Public Health**  
Prevent. Promote. Protect.

### **Accreditation**

The Florida Department of Health Integrated Public Health Department System became accredited by the Public Health Accreditation Board (PHAB) in March 2016. Accreditation provides a framework for a health department to identify performance improvement opportunities, to advance management and develop leadership, and improve external relationships.

**Prepared by Florida Department of Health in Clay County**

**Published: September 2021**

## Message from Heather Huffman, MS, RDN, LD/N, IBCLC County Health Department Administrator



Dear Clay County Community,

It is my pleasure to share with you the 2019 – 2020 Annual Report. This report outlines our mission, vision and values and highlights our major achievements in the community for the 2019 – 2020 fiscal year. The Florida Department of Health in Clay County (DOH-Clay) provides a range of services to the residents of our community including health education, school services, WIC, clinical services and our new school-based dental sealant program to name a few. We continue to work collaboratively with our community partners throughout the county to improve health through the most efficient and effective manner. For more information on current programs and services available, please visit our website <http://clay.floridahealth.gov>.

This past year has put public health in the forefront with the COVID-19 pandemic. DOH-Clay in partnership with Clay County Emergency Management has been working diligently to handle and manage the pandemic through an active community call center, feeding activities in partnership with the local food banks and non-profit organizations, and our coordination of efforts within our local hospital and medical services. Community Based Testing (CBT) sites started with mobile testing in a number of our communities including Keystone Heights, Middleburg/Clay Hill, Argyle/Oakleaf, Green Cove Springs, and Orange Park. We then transitioned the CBT to a drive-thru site located at our administrative location in Green Cove Springs. This site has continued to collect approximately 1000 swabs per week from residents.

Furthermore, our disease control and prevention program led the efforts for positive case interviews and contact tracing, both of which are of highest importance, during a pandemic of this magnitude. Interviews of positive cases allowed us to get more information about recent travel, place of employment and social gatherings in order to connect cases and find trends with symptoms and locations. Contact tracing of positive cases permitted DOH-Clay to monitor the health and well-being of our population, to educate of self-isolation and quarantine in order to reduce the transmission of the disease.

Before the COVID-19 pandemic, we participated in community meetings with our Community Health Improvement Plan, community outreach events and completed health education with our residents. Our strategic plan for 2020 – 2023 was finalized in collaboration with an outside agency and has been put into place by our staff. We have specific goals to prioritize for the next three years to help Clay County improve health in all places. Many of these endeavors have been placed on hold until after the pandemic has slowed in Clay County. We remain vigilant in our efforts to stop the spread of the virus.

We would like to thank our community partners for their support during this unprecedented time and are honored to be part of the Clay County community. Additionally, we appreciate our collaboration with the Board of County Commissioners for the continued financial support. And lastly, to the staff of the Florida Department of Health in Clay County, for their continued dedication and tireless effort to serve our community.

As we begin the next fiscal year, we will continue our efforts to combat the COVID-19 pandemic by continuing to investigate positive cases, identify contacts and educate on the important of self-isolation along with other prevention guidelines set forth by the Centers for Disease Control and the Florida Department of Health. We look forward to furthering partnerships and will strive to improve health in all places including where we live, work, learn, and play.



# Table of Contents

<b>Governance</b>	<b>5</b>
Mission, Vision & Values	
Teams & Committees	
<b>Administrative Services</b>	<b>6</b>
Information Technology	
Facilities	
Fiscal & Budget	
Vital Statistics	
<b>Clinical Services</b>	<b>8</b>
School Health Program	
Disease Control & Prevention	
Clinical Services Programs	
<b>Community Health Services</b>	<b>16</b>
Community Health Initiatives	
School-Based Dental Sealant Program	
Healthiest Weight	
NACCHO Presentations	
WIC Services	
Emergency Preparedness	
<b>Community Health Strategies</b>	<b>26</b>
CHA/CHIP	
Strategic Plan	
<b>Environmental Health</b>	<b>28</b>
<b>Locations &amp; Contact Information</b>	<b>29</b>

# Governance

## Mission:

To protect, promote and improve the health of all people in Florida through integrated state, county and community efforts.

## Vision:

To be the Healthiest State in the Nation.

## ICARE Values

**I**nnovation

**C**ollaboration

**A**ccountability

**R**esponsiveness

**E**xcellence

## [ Our DOH-Clay Motto ]

Our community is empowered to make healthier lifestyle choices in partnership with the integrated public health system which promotes and advances health in all places.



## Teams and Committees

Senior Management Team  
Performance Management Council  
Employee Satisfaction Committee  
Customer Satisfaction Committee  
Workforce Development Committee  
Safety Committee

# Administrative Services

[Information Technology](#)

[Facilities](#)

## Fiscal & Budget

DOH-Clay is a state agency that relies on federal, state and local county government funding to help support our public health programs and services. Additional revenue is received through contracts and grants, state and county fees, and payments from Medicaid programs.

## Vital Statistics

DOH-Clay provides birth and death certificates for residents.

Collaboration with VitalChek.Com has been established to accept credit card orders for birth and death certificates and offer overnight delivery.

<b>Applications</b>	<b>Number of Services</b>	<b>Fees Collected</b>
Birth Certificates		
Death Certificates		
Birth Certificates via Tax Collector's Office		

# Clinical Services

## School Health

A collaborative partnership between DOH-Clay and Clay County District Schools (CCDS). Services are provided in accordance with the local School Health Services Plan, which is jointly developed, bi-annually, by DOH-Clay, CCDS and the School Health Wellness Advisory Council (SHWAC).



Services Provided in School Health Rooms	# of Services
Registered Nurse Assessment & Counseling	
Licensed Practical Nurse Evaluation & Treatment	
Paraprofessional Evaluation and Treatment	
Staff and Parent Consultations	
Individualized Health Care Plans Developed	
Complex Medical Procedures Performed	
First Aid Administration	
Medication Administration	
ESE Staffing / Screening	
Immunization Follow-Up Services	
Student Health Record Reviews	
<b>Total</b>	

Immunization Compliance in Clay County Schools



## Disease Prevention & Control

Reportable Diseases	Cases
<b>COVID-19*</b>	13,976
<b>Hepatitis C*</b>	72
<b>Salmonellosis*</b>	56
<b>Campylobacteriosis*</b>	22
<b>Hepatitis A*</b>	9
<b>Lead Poisoning*</b>	7
<b>Legionellosis*</b>	3
<b>Meningitis*</b>	2

The Disease Prevention and Control program investigated a total of 14,182 confirmed cases.\*\*

### COVID-19 Pandemic

The Disease Prevention and Control Program created a subunit involved in SAR-CoV2 surveillance and data analysis, contact tracing, provision of community mitigation resources, long-term care and assisted living facility surveillance and testing.

\*Selected reportable diseases.

\*\*Data is preliminary, subject to change.

Disease	Cases
<b>Chlamydia</b>	815
<b>Gonorrhea</b>	387
<b>Syphilis</b>	42
<b>HIV</b>	10
<b>Total cases</b>	1,254

DOH-Clay provides testing and/or treatment services to persons infected with or suspected of being infected with an STD, to reduce the incidence of STD infections and prevent the development of disease related complications through early identification and treatment.

This past year, the STD program completed 13 outreach events, in a effort to educate the community partners and the public during the COVID-19 pandemic.

## Disease Prevention & Control

Ryan White Program is a federally funded program that offers medication, support and care to people who are living with HIV.

This program is dedicated to provide the best support for community members to live long, healthy lives.

Ryan White Program	
<b># of Clients</b>	130
<b># of CHD Visits</b>	128
<b># of Services</b>	3429



## Tuberculosis (TB) Control Program

DOH-Clay provides a coordinated system of care for those persons identified to be at risk of contracting active TB and/or those persons with active TB and their close contacts.

Services include, but are not limited to, risk assessment and screening for TB, diagnosis of and medical management of TB.

Active TB	Cases
Treated for active disease	6
Treated for latent TB infection	4
Total number of TB services	466

## Clinical Services

Provided by Physicians, Advanced Practice Registered Nurses, Certified RN STD Clinicians, Registered Nurses and support staff. Service include:

- ◆ Family Planning
- ◆ Immunizations
- ◆ Florida Breast and Cervical Cancer Early Detection Program (ages 50-64)
- ◆ Primary Care and Prescription assistance Program
- ◆ Ryan White
- ◆ Tuberculosis Screening and Treatment
- ◆ Sexually Transmitted Disease Testing and Treatment
- ◆ Laboratory Services for clients (sliding scale does not apply)



<b>Total Clients</b>
5029

**Total Visits 7631**

**Total Services**

### Sliding Scale Eligibility

Applications are available daily for completion at the clinic or at home .

- ◆ Applicant notified within 3 business days of eligibility status for clinical services on a sliding scale.
- ◆ Applications for Presumptive Eligibility for Pregnant Women (PEPW) and Family Planning Waivers also available at the clinic.

<b>Eligibility Applications</b>
159

### School Entry Exams Sports Physicals

School Entry Exams and sports physicals for Pre-K through 12th grade are available by appointment at the Bear Run Clinic. Sliding fee scale does not apply for these services.

<b>School Entry Exams/Sports Physicals</b>
<b>522</b>

## Immunizations

Vaccines required for school entry and recommended by the CDC are provided through the Vaccine for Children Program (VFC) from birth to 19 years of age.

- ◆ Vaccines required for school entry
- ◆ Center for Disease Control (CDC) recommended vaccines
- ◆ Form 680 required for school entry
- ◆ Form 681 for religious exemption



Program 17 provides no cost vaccines to financially eligible uninsured or underinsured adults.

Hepatitis A shots available at no cost for those in the exposure risk category.

For those patients insured or not eligible for Program 17, there are a limited number of vaccines available at cost.

Clients	Visits	Services	680 School Entry	680 Temporary	680 College or Adult	681 Religious Exemption
26,442	44,812					

## Laboratory Services

Lab services are available to established clients at a reduced or no cost through specific labs at contracted prices.

The following are available for all clients:

- ◆ HIV Testing
- ◆ Early colon screening for clients 50 years and older
- ◆ STD Testing
- ◆ Provider order tests and annual labs

Lab Services	In House Labs/ Point of Care Testing

## Clinical Services

### Family Planning

A goal of family planning is to promote sexual health and positive birth outcomes through education on health options about reproductive health choices – including the number and spacing of children.

**Family Planning services include:**

- ◆ **Non-directive family planning education**
- ◆ **Counseling**
- ◆ **Reproductive Life Plan**
- ◆ **Emergency Contraception**
- ◆ **Pregnancy Testing**
- ◆ **Sexually Transmitted Screening and treatment**

*Limited financial support is available for men and women seeking sterilization.*

Total Services	Clients	Visits	Services
<b>Family Planning</b>			
<b>Teen Clinic</b>			

Condom Education	Depo Provera	Long Acting Reversible Contraceptives (LARC)	Permanent Sterilization

### Teen Clinic

Teens may seek care with or without a parent or legal guardian. Confidential sexual health care is allowed via Federal law. Teen services are available with the following:

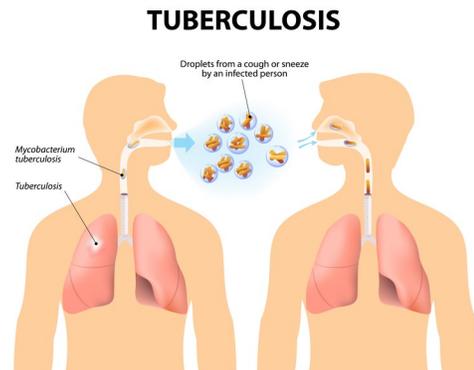
- ◆ Nurse Practitioner
- ◆ Teen health educator

### Tuberculosis (TB) Screening

TB testing is available as a walk-in service when screening is required for employment or school attendance.

Clients with positive results are referred to our TB Program for follow-up and evaluation.

TB Screenings



### Primary Care

Services are provided to uninsured clients to improve their current health status and prevention of other health issues. Services include:

- ◆ Gynecological services through referrals
- ◆ Florida Breast & Cervical Cancer Early Detection Program (ages 50-64), includes physical exam, PAP, screening mammogram referral
- ◆ Prescription Assistance Program—Available to assist in obtaining medications at reduced or no cost for up to 3 months.



Total Services	Clients	Visits	Services	State Insulin	Florida Breast and Cervical Cancer Early Detection Program (FBCCEDP)
<b>Primary Care</b>					

### Sexually Transmitted Diseases

STD screening and treatment is available by walk-in or appointments. Payment is requested at the time of service, but clients may be billed if unable to pay. Individuals who are contacts to a sexually transmitted disease may be screened and treated at no cost.

All individuals are informed of availability of HIV post exposure prophylaxis (PrEP). Persons who test positive for HIV are invited to start treatment immediately through our Test and Treat Program.

Total Services	# Clients	# Visits	# Services
<b>STD Testing and Treatment</b>			
<b>HIV Pre Exposure Prophylaxis (PrEP)</b>			
<b>HIV Test and Treat</b>			

# Community Health Services

Promotes sustainable community action to improve health and achieve health equity. This division strives to maximize public health impact through community health assessments and community health improvement plan action steps, advance health equity by collaborating with community partners to remove barriers to improve health and social determinants of health, and lastly, use evidence based programs to reach goals for making health easier to achieve.

Community Health Services' outreach and activities are aligned with the DOH-Clay Strategic Plan focusing on:

- ◆ Vaping and Tobacco Use Prevention
- ◆ STD prevention and Transmission
- ◆ Unintentional Injury, including suicide

## Programs

WIC  
S-BSP  
Emergency Preparedness  
Community Education  
& Outreach  
OD2A Paramedicine Program

## Community Outreach Events

◆

## **Teen Zone**

Confidential services for teens seeking health information on the following topics:

- ◆ STD/HIV prevention
- ◆ Consent
- ◆ Family Planning
- ◆ Family Support



During the 2020 - 2021 year, a total of

Community Health continues to be available every Wednesday at the Bear Run Clinic to provide support and education to all teens.

## Healthiest Weight

The Florida Department of Health's **Healthiest Weight Initiatives** continues to improve the lifestyles of several Clay County youth and adults through improved physical activity and nutrition education. The awareness of living a healthier lifestyle does present many challenges for residents but through continued partnerships with other organizations we hope to combat the obesity epidemic and to foster environmental changes. Healthiest Weight partners with local government, school district, hospitals, and non-governmental agencies.



## School-Based Dental Sealant Program

The DOH-Clay School-Based Sealant Program (S-BSP) consists of a Registered Dental Hygienist and Dental Assistant that provide Dental Assessments, Oral Hygiene Instructions, Fluoride Varnishes and Dental Sealants entirely in a school-based setting.

Dental sealants are thin plastic coatings applied to the grooves on the chewing surfaces of molars and protects permanent teeth from cavities.



## Women, Infants & Children (WIC)

A federally funded nutrition program that provides healthy food packages monthly, nutrition education and counseling, breastfeeding support, and referrals for health care and community services at no cost. The Clay County WIC program has locations in Green Cove Springs, Orange Park, and Keystone Heights.

Service (in-house & telephone)	# Provided
Eligibility Determination	
Medical Data Collection	
Benefits Issued	
Nutrition Education Newsletters Contacts	
High Risk Nutrition Education Contacts	
Low Risk Nutrition Education Contacts	
Breastfeeding Individual Counseling	
Breastfeeding Class Attendees	
<b>Total</b>	



## Emergency Preparedness



# Community Health Strategies

DOH-Clay partnered with over 25 community agencies to develop our 2019-2022 Community Health Improvement Plan (CHIP). With the participation and direction by our community, three health priorities were selected along with specific goals and objectives to assist in leading the change in all areas.

## Community Health Improvement Plan Health Priorities



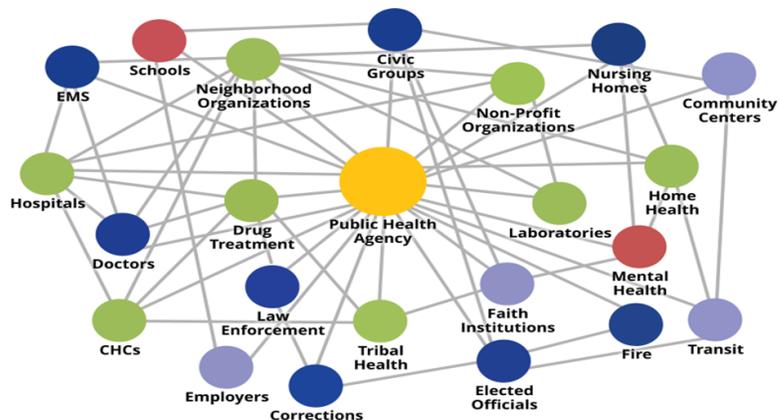



**SAVE ME TO YOUR FAVORITES!**  
[DASHBOARDS.MYSIDEWALK.COM/CLAY-COUNTY-CHIP](https://dashboards.mysidewalk.com/clay-county-chip)

data + storytelling + health  
 your virtual sidewalk through Clay

DOH-Clay County knows how important it is to make community health planning relevant and widely available for our community members, elected officials, and community partners, especially when it comes to understanding data.

DOH-Clay was ecstatic to partner with a data intelligence company, **mySidewalk**, to build a virtual dashboard that highlights the CHIP action plans and data driven stories on what the health of Clay County looks like.



***We believe health starts where we live, learn, work, and play.***

## 2019-2020 DOH-Clay Strategic Plan

The DOH-Clay Strategic Plan was released in November 2019 and can be found at: <http://clay.floridahealth.gov/>.

This plan outlines what DOH-Clay plans to achieve, how it will be accomplished, and how progress will be measured. This strategic plan exists to promote public health in all places and show accountability from DOH-Clay to the community and stakeholders.

A special thanks to our dedicated staff and external stakeholders that devoted time and effort during this process.

Below are the four strategic priorities selected to improve population health and health outcomes of Clay County.

**Priority 1: Population Health**  
How does Clay County get to sustainable, optimal health for all residents?

**Goal:**

Ensure opportunities for health in all places for all residents to live long, healthy lives.

**Priority 2: Community Awareness**  
How can we increase community awareness of our purpose and role within the health community?

**Goal:**

Ensure opportunities for health in all places for all residents to live long, healthy lives.

**Priority 3: Internal Awareness**  
How do we establish effective and consistent internal communications?

**Goal:**

Foster a workplace environment that leads to enhanced unity.

**Priority 4: Workforce Development**  
How do we recruit, develop, retain and grow a competent public health staff member that provides accurate and

**Goal:**

Build a competent, productive public health workforce.

# Environmental Health Services

The Environmental Health Program (EH) exists to protect the public's health through education and enforcement of public health codes.

The program strengthened its relationship with community partners and has worked diligently with the local school board to have all the food inspections done within a tight deadline to assist with their accreditation process. Furthermore, a partnership was developed with St. Johns River Management District to improve the wells permitting process.

Program Area	Number of Services
BIOMEDICAL WASTE (BMW)	
BODY ART (Tattoo/Piercing)	
FOOD HYGIENE	
GROUP CARE	
LIMITED USE WATER	
PRIVATE WATER	
MOBILE HOME PARKS/CAMPS (MHP)	
OSTDS INSPECTIONS	
OSTDS PLAN REVIEWS	
OSTDS SITE EVALUATIONS/VISITS	
OSTDS OPERATING PERMIT INSPECTIONS	
SWIMMING POOLS	
TANNING	
SMALL QUANTITY GENERATORS (SQG) (HAZARDOUS WASTE)	
COMPLAINT INVESTIGATIONS	
<b>TOTAL</b>	

# Locations & Contacts

Location	Address	Telephone
Administration	1305 Idlewild Avenue Green Cove Springs, FL 32043	904-529-2800
Bear Run Clinic	3229 Bear Run Blvd. Orange Park, FL 32065	904-529-2800
COVID19 <i>Green Cove Springs</i>	301 S. West Bldg. B Green Cove Springs, FL 32043	
WIC Program <i>Orange Park—Bear Run</i>	3229 Bear Run Blvd. Bldg. B Orange Park, FL 32065	904-272-3177
WIC Program <i>Keystone Heights</i>	160 SW Nightingale Street Keystone Heights, FL	904-272-3177
Environmental Health	477 Houston Street Green Cove Springs, FL 32043	904-278-3784



Front and back cover photos provided by Clay County Government, Florida

**Health belongs where we live, learn, work and play.  
You are the Way to a Healthier Clay!**

**Florida Department of Health in Clay County  
1305 Idlewild Avenue  
Green Cove Springs, FL 32043  
(904) 529-2800**